RICOH



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1 Introduction

This guide provides steps required to transfer RSI Device License to a new device.

Prerequisites: RICOH Smart Integration Administrator Credentials.

Step 1: Deregister device which has RICOH Smart Integration License.

Step 2: Register new device with RICOH Smart integration.

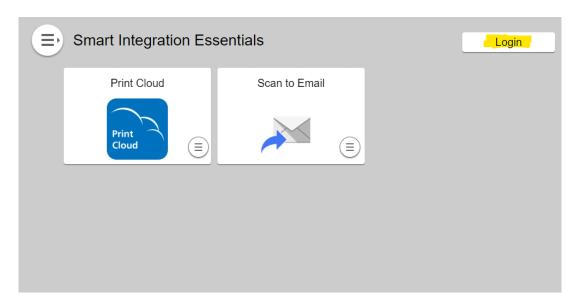
Note: The operation panel screen shot images and RICOH Smart Integration User Site images provided in this document are for illustrative purposes only. These images may not reflect the exact image you experience on your multi-functional printer (MFP device).

2 Deregister Device

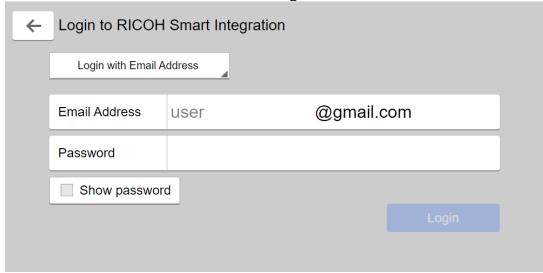
Device can be deregistered from MFP Operation Panel or from RICOH Smart Integration Workplace

Deregistering a device from MFP Operation Panel

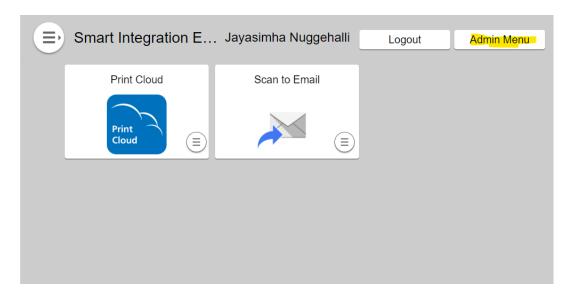
Step 1: Login to RICOH Smart Integration with Administrator Credentials



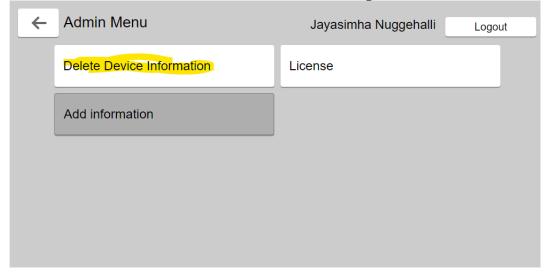
Step 2: Enter Administrator credentials to Login,



Step 3: Select 'Admin Menu'



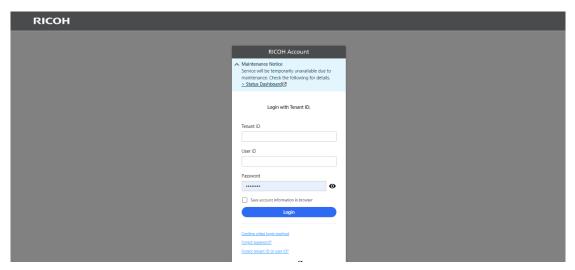
Step 4: Touch on 'Delete Device Information' to deregister the device.



Deregistering a device from RICOH Smart Integration Workplace

Login to RICOH Smart Integration Workplace with Administrator Credentials from a PC Browser.

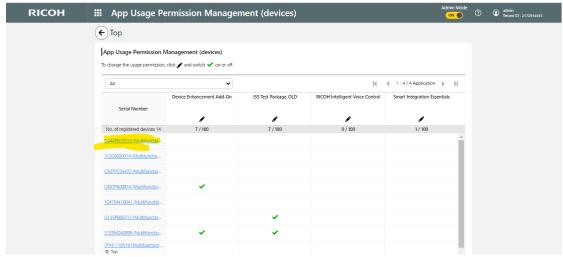
URL: https://na.accounts.ricoh.com/portal/login.html



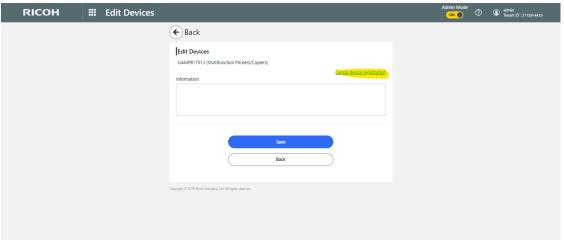
Turn on 'Admin Mode'



Click on 'App Usage Permission Management (Devices). This will display a list of devices associated with this RICOH Smart Integration Tenant.



Click on the device, which needs to be deregistered.



Click on 'Cancel device registration' to deregister the device.

3 Register a New Device

After deregistering the device as explained in the previous section, a new device can be registered to RICOH Smart Integration to use the license.

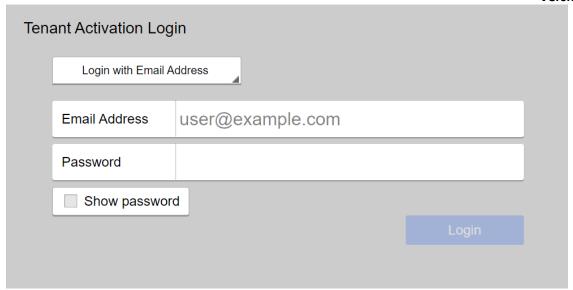


Touch on RSI ICON

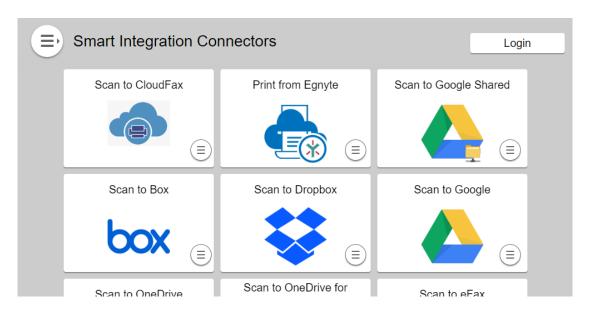
No tenant information was found.
You need to apply for RICOH Smart Integration using the admin account.
If you do not have a RICOH Smart Integration account, please contact your sales representative.

Login

Touch on the 'Login' button.



Login with RICOH Smart Integration Administrator Credentials.



This completes device registration.

4 Transferring Device Enhancement License

Refer to 'Device Enhancement Deployment Guide' list on this site:

https://help-us.na.smart-integration.ricoh.com/user-guides.html

Step 1: Uninstall Device Enhancement from MFP from which license to be transferred.

Follow Uninstallation steps described in 'Device Enhancement Deployment Guide'.

Step 2: Install Device Enhancement on a New Device.

Follow installation steps in the above guide.